

Healthcare & pharmacy

Before calling the integration complete

From the field note "Your EHR has an API. Why are staff still copying patient records?".

The short version

- ◇ Check the exact task, resource and write operation before calling an EHR integration complete.
- ◇ Prove patient and encounter matching, permissions and write-back in the intended environment.
- ◇ Measure staff work removed, including exceptions, rather than endpoints connected.

The checklist

- ☐ Each required read and write is supported and authorized.
- ☐ Synthetic tests use the intended staff role and workflow.
- ☐ Patient, encounter, fields and destination visibility are verified.
- ☐ Ambiguous matches and uncertain writes have a named recovery owner.
- ☐ Staff can complete the task without an undocumented copying step.

Want a second pair of eyes on your answers?

Book a free 30-minute discovery call at www.seriustech.com/contact or email contact@seriustech.com. We reply within 1 business day.

Read the full note with examples and sources at www.seriustech.com/blog/ehr-api-workflow-gaps. © SeriusTech.