

Language services

Before commissioning an LSP integration

From the field note "Your TMS has the feature. Your PM still does the work. Fix the handoff.".

The short version

- ◇ Map the complete job and the record each system owns before comparing products.
- ◇ Test a representative job, including a source update, vendor decline and failed handoff.
- ◇ An integration logo does not establish that the required actions, permissions or recovery paths work.
- ◇ Configure what already exists; build a connector or migrate only when a demonstrated gap justifies it.

The checklist

- ☐ Map the current job, systems and authoritative records.
- ☐ Identify the repeated transfer or missing decision.
- ☐ Set observable acceptance criteria.
- ☐ Test revised input, decline, duplicate event and outage.
- ☐ Verify API actions in the intended edition and permissions.
- ☐ Assign support, credentials and maintenance ownership.
- ☐ Measure manual time including recovery and reconciliation.
- ☐ Test migration and a usable exit before committing.

Want a second pair of eyes on your answers?

Book a free 30-minute discovery call at www.seriustech.com/contact or email contact@seriustech.com. We reply within 1 business day.

Read the full note with examples and sources at www.seriustech.com/blog/lsp-tms-tbms-workflow-evaluation. © SeriusTech.